

MEDICAL SYSTEM NETWORK Co., Ltd.

Fiscal Year Ending March 2021 Earnings Report

First Section of Tokyo Stock Exchange; Securities Code: 4350

About contents covered

- ** The contents of this report pertaining future earnings described are based on information the company has held, and on certain assumptions supervising rational judgement, and are not what the company promises to achieve. There are numerous factors that may cause actual earnings to differ. Caution is given to the accuracy of information, and we do not take responsibility for loss etc., as a result of misinformed information.
- ※ Furthermore, this report is not prepared for the purposes of investment solicitation. Readers are responsible for their own judgement in any decision regarding investments.

Please see the following link for our English information.

https://www.msnw.co.jp/eng/



FY3/2021: MSNW's earnings and business overview



- Number of pharmaceutical network affiliates exceeded 6,000 in March 2021
- ✓ Achieved over 10% market share
- Net sales decrease due to the outbreak of COVID-19
- ✓ As people refrain from taking medical examinations, the number of prescriptions written decreased
- ✓ An increase in long-term prescriptions is prompting a rise in prescription unit price
- Profit increase from shifting to high margin generic drugs and controlling costs
- Establishment of Pharmashift Co., Ltd. in October 2020
- ✓ New digital transformation business for pharmacies
- Partial sale of shares in December 2020 of investment in group affiliate
- ✓ Recorded 907 million yen extraordinary income

Table of Contents



| Earnings Highlight | • • • | 5 |
|---|-------|----|
| Business Summary | • • • | 12 |
| Core strategies, Earnings Forecast for FY3/2022 and Dividends | • • • | 24 |
| Reference Materials | • • • | 31 |

Earnings Highlight

FY3/2021: Consolidated results



| | FY3/2020 | FY3/2021 (revised *1 | FY3/2021 1 Car Sir year 1 1 39 CSS 1 av | | Year-on-year Progre | | ss rate *1 |
|--|---------------|-------------------------|---|--------|---------------------|------------|-----------------|
| (Unit: million yen) | (result) | forecast) | (result) | Change | Change (%) | Difference | Differrence (%) |
| Net sales | 105,241 | 103,000 | 104,257 | (983) | (0.9%) | +1,257 | 101.2% |
| EBITDA Profit margin | 4,645 4.4% | _ | 6,426 6.2% | 1,781 | + 38.3% | _ | _ |
| Operating profit Profit margin | 1,615 1.5% | 3,400 3.3% | 3,429 3.3% | 1,814 | + 112.3% | +29 | 100.9% |
| Ordinary profit Profit margin | 1,560 1.5% | 3,400 3.3% | 3,479 3.3% | 1,919 | + 123.0% | +79 | 102.3% |
| Profit attributable to owners of parent Profit margin | (895) | 2,000 | 2,198 2.1% | 3,093 | _ | +198 | 109.9% |
| Earnings per share (Yen) | (29.50) | 65.94 | 72.51 | 102.01 | _ | 6.57 | _ |

^{*1} Revised full-year consolidated earnings forecast announced on February 5, 2021

^{*2} EBITDA is the calculated value of "operating profit + depreciation + amortization of goodwill"

FY3/2021: Results in each segment - Part 1 Summary of Business Results by Segment

| S | egment | Earnings summary | MEDICA SYSTEM | | | | | |
|---|--|---|------------------|--|--|--|--|--|
| | Pharmaceutical Network Business | Despite the withdrawal of some large affiliates, the acquisition of new affiliates was generally steady. → Expanded to 6,116 affiliates (+871 compared to the previous term), achieving market share of over 10% | NETWOR GROUP | | | | | |
| Community Pharmacy Network Segment | Dispensing Pharmacy Business | Decrease due to the impact of the outbreak of COVID-19 → As people refrain from taking medical examinations, the number of prescriptions fil at existing outlets declined 9.4% YoY. →Existing outlet prescription unit price +7.7% YoY Profitability improved by promoting the switch to more economical generic drugs Cost reduction through greater operational efficiency and improvements in personnel allocation | led | | | | | |
| | Manufacture and Market Pharmaceuticals Business | Number handled: 51 products (23 components) at the end of March 2020 to 68 products (34 components) at the end of March 2021 Number of affiliates handling these products: 369 (as of the end of March 2020) → to 1,116 (as of the end of March 2021) | | | | | | |
| | Digital Shift Business | Launch of official LINE account "Your Family Pharmacy" service in March 2021 → Number of registered LINE friends: More than 30,000 users in May 2021 → Number of pharmacies installed : 168 (as of the end of April 2021) | | | | | | |
| Leasing and Facility related Segment | | Sluggish occupancy growth due to the impact of COVID-19 Postponement of orders received for construction work | | | | | | |
| Meal Catering Segment | | Reduced operating loss by withdrawing from unprofitable facilities → Operating loss: (43) million yen in the previous FY→ (21) million yen in the current | | | | | | |
| Home Visit Nursing Segment | | • Operating loss: (71) million yen in the previous FY $ ightarrow$ (31) million yen in the current FY | | | | | | |

FY3/2021: Results in each segment part 2



| ■ Net Sales | | et Sales | FY3/2020 | FY3/2021 ^{*1} | FY3/2021 | Year-oı | n-year | Progress rate ^{*1} | | |
|-------------|---|--------------|----------|------------------------|----------|---------|-----------|-----------------------------|---------------|--|
| | (Unit: million yen) | | (result) | (revised forecast) | (result) | Change | Change(%) | Difference | Difference(%) | |
| | Seg | gment profit | 105,241 | 103,000 | 104,257 | (983) | (0.9%) | +1,257 | 101.2% | |
| | Community Pharmacy Network Segment ^{*2} Other 3 Segments ^{*3} | | 99,617 | 97,908 | 99,214 | (402) | (0.4%) | +1,305 | 101.3% | |
| | | | 6,389 | 5,681 | 5,644 | (744) | (11.7%) | (37) | 99.3% | |
| Adjustments | | Adjustments | (764) | (590) | (601) | +163 | - | (10) | _ | |

| ■ Operating profit (Unit: million yen) Profit margin in brackets | | FY3/2020 | FY3/2021 *1 | FY3/2021 | Year-o | n-year | Progress rate ^{*1} | | |
|--|---|---------------|--------------------|-------------------|------------|-----------|-----------------------------|---------------|--|
| | | (result) | (revised forecast) | (result) | Change | Change(%) | Difference | Difference(%) | |
| Segment profit | | 1,615 1.5% | • | +3,429 3.3% | • | +112.3% | +29 (0.0 pt) | 100.9% | |
| | Community Pharmacy Network Segment ^{*2} | | 5,489 5.6% | 5,703 5.7% | • | +52.4% | +213 + 0.1 pt | 103.9% | |
| | Other 3 Segments ^{*3} | (70) - | 36 0.6% | (20) | + 49 - | - | (57) - | _ | |
| | Adjustments | (2,057) - | (2,042) - | (2,253) | (195) - | - | (126) | _ | |

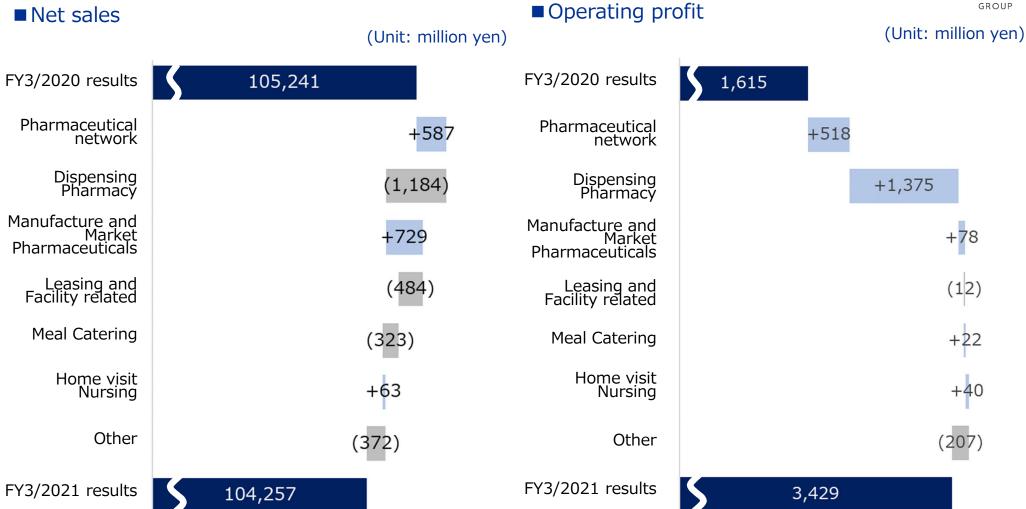
^{*1} Revised full-year consolidated earnings forecast announced on February 5, 2021

^{*2} Pharmaceutical Network Business, Dispensing Pharmacy Business, Manufacture and Market Pharmaceuticals Business, Digital Shift Business

^{*3} Leasing and Facility related Segment, Meal Catering Segment, Home Visit Nursing Segment

FY3/2021: Comparison to previous term





FY3/2021: Consolidated balance sheet



Assets: Decrease in cash and cash deposits, and goodwill Liabilities and Net Assets: Decrease in long-term loans



(Unit: million yen)

■ End of FY3/2020

| , | | (Unit: million yen) | | | | |
|------------------------------|--------|----------------------------------|--------|--|--|--|
| Assets | 66,464 | Liabilities | 57,045 | | | |
| Current assets | 20,578 | Current liabilities | 23,296 | | | |
| Cash and deposits | 11,722 | Short-term loans*1 | 8,550 | | | |
| | | Fixed liabilities | 33,749 | | | |
| Fixed assets | 45,885 | Long-term loans | 27,601 | | | |
| Tangible fixed assets | 25,126 | Net assets | 9,418 | | | |
| Intangible fixed assets | 14,615 | Capital stock | 2,128 | | | |
| Goodwill | 14,179 | Capital surplus | 1,183 | | | |
| Investments and other assets | 6,143 | Retained earnings | 6,414 | | | |
| | | Treasury stock | (206) | | | |
| Total assets | 66,464 | Total liabilities and net assets | 66,464 | | | |
| Equity ratio | | | 14.2% | | | |

■ End of FY3/2021

| Assets | 64,448 | Liabilities | 53,260 | | | | | |
|------------------------------|---|--------------------------|--------|--|--|--|--|--|
| Current assets | Current assets 19,313 Curre | | | | | | | |
| Cash and deposits | 10,118 | Short-term loans*1 | 9,961 | | | | | |
| | | Fixed liabilities | 27,841 | | | | | |
| Fixed assets | 45,134 | Long-term loans | 21,556 | | | | | |
| Tangible fixed assets | 24,634 | Net assets | 11,187 | | | | | |
| Intangible fixed assets | 13,572 | Capital stock | 2,128 | | | | | |
| Goodwill | 13,145 | Capital surplus | 1,182 | | | | | |
| Investments and other assets | 6,926 | Retained earnings | 8,305 | | | | | |
| | | Treasury stock | (344) | | | | | |
| Total assets | Total assets 64,448 Total liabilities and net assets | | | | | | | |
| | | | | | | | | |
| Equity ratio | 17.3% | | | | | | | |
| (Equity ratio with taking | into accoun | t net cash ^{*2} | 20.5%) | | | | | |

17.2%)

⁽Equity ratio with taking into account net \cosh^{*2} *1 Includes long-term loans that will be repaid within the year *2 Own capital/(Total assets – Cash and deposits)

FY3/2021: Consolidated cash flows



| Cash flows fron | n |
|--------------------|----|
| operating activiti | es |

5,205 million yen

EBITDA*
Income taxes paid

6,426 million yen (987) million yen

* Calculated by "operating profit + depreciation + amortization of goodwill"

Cash flows from investing activities

(1,485) million yen

Acquisition and sales of buildings, etc. M&A(acquisition of shares, transfer of business and acquisition of business)

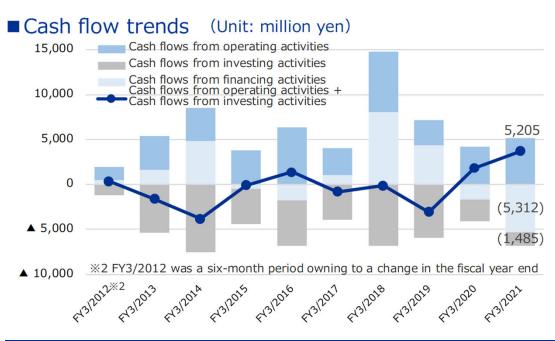
(1,317) million yen

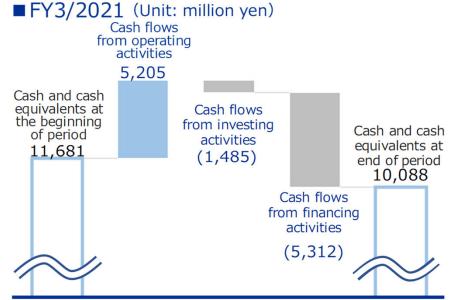
(169) million yen

Cash flows from financing activities

(5,312)
million yen

Loan amount reduced Repayments of lease obligations (4,634) million yen (368) million yen





Business Summary

Pharmaceuticals Network Business: Earnings summary

(as of March 31, 2021)



Although the pace of net increase temporarily slowed down due to the withdrawal of large affiliates, the number of new affiliates was generally steady.

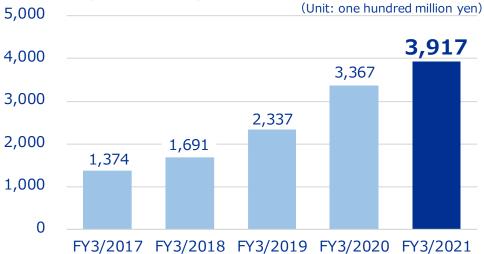
Affiliates increased by 871 from the end of the previous fiscal year to $6{,}116 \rightarrow \text{Now}$ sitting at 10+% of market share



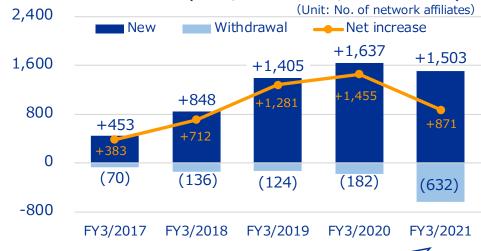








■ Network affiliates (New/Withdtawal/Net increase)



■I\625354#Breakdown of network affiliates (New/Withdawal)

| | 1Q | 2Q | 3Q | 4Q | Sum |
|------------|------|-------|-------|------|-------|
| New | 440 | 353 | 244 | 466 | 1,503 |
| Withdrawal | (68) | (334) | (135) | (95) | (632) |

- · Withdrawals, which were high in the first half, subsequently slowing down in the second half
- Withdrawals also contributed to by larger number of industry-wide pharmacies closures (Impact of COVID-19)

Pharmaceuticals Network Business: Network affiliates distribution map (as of March 31, 2021)



[Breakdown of network affiliates]

| (Unit: No. of network affiliates) | General network affiliates | MSNW dispensing pharmacies | Total |
|---------------------------------------|----------------------------------|----------------------------------|-------|
| Hokkaido | 173 | 120 | 293 |
| Tohoku | 348 | 23 | 371 |
| Kanto/Koshinetsu | 1,767 | 92 | 1,859 |
| Tokai/Hokuriku | 1,161 | 45 | 1,206 |
| Kinki | 805 | 55 | 860 |
| Chugoku/Shikoku | 587 | 21 | 608 |
| Kyushu/Okinawa | 859 | 60 | 919 |
| Total | 5,700 | 416 | 6,116 |

Hokkaido area 293 General network **MSNW** affiliates pharmacies 173 120 Chugoku/ Kyushu/ 919 608 Shikoku area Okinawa area General network MSNW General network **MSNW** affiliates pharmacies affiliates pharmacies 859 60 587 21 Tohoku area 371 **MSNW** General network affiliates pharmacies 348 23 Kanto/ Koshinetsu area General network MSNW affiliates pharmacies 1,767 92 Tokai/ Kinki area 860 1,206 Hokuriku area General network MSNW General network affiliates pharmacies affiliates pharmacies 805 55 45 1,161

6,244 network affiliates as of April 30, 2021

Pharmaceuticals Network Business: Streamline Distribution and Pharmacy Management Support



■ Continued study sessions with pharmaceutical wholesalers leading to further penetration of streamlined distribution

systems

Contents of the study session

- · Our Philosophy
- · Overview of our services
- Implementation of streamline distribution
- Cost reduction for pharmaceutical wholesalers



Sharing our philosophy: Creating a high-quality medical infrastructure

- Initiatives aimed at optimizing the entire supply chain
- Create a business that is transparent, stable, rational, and sustainable.

Benefits to pharmaceutical wholesalers from streamline distribution

- Reduce costs incurred by pharmaceutical wholesalers by improving the EOS ordering rate by affiliates and reducing returns and urgent deliveries
- Improvement of cash flow by shortening payment period (from 3 months to 2 months)

Expansion of pharmacy management support tools



Introduction of BI tools to visualize the business situation

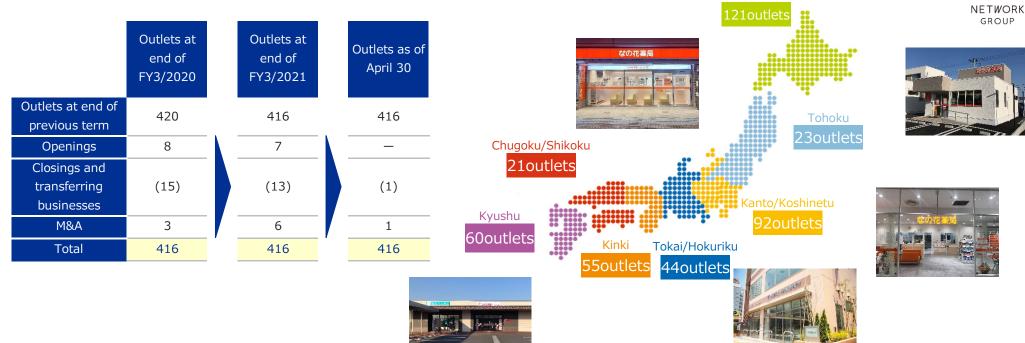
- Visualizing the operational status of merchants with BI tools
- Distribution improvement progress rate, advice to pharmacy managers on generic drug purchasing
- Promote purchase price reduction through price search and switching simulation functions for pharmaceuticals
- Supporting pharmacy management through enhanced content
- Improved convenience of portal site through introduction of AI concierge



By supporting small and medium-sized pharmacies we aim to build infrastructure that will support community healthcare

Dispensing Pharmacy Business: Trends in number of pharmacies

7 new outlets (6 from acquisition) and 13 outlet closures/transfers since end of previous term



As of April 30

16

MEDICAL SYSTEM

■ Dispensing pharmacy outlet number trends of the past 10 years

| | FY3/2012* | FY3/2013 | FY3/2014 | FY3/2015 | FY3/2016 | FY3/2017 | FY3/2018 | FY3/2019 | FY3/2020 | FY3/2021 |
|---|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Openings | 6 | 21 | 14 | 10 | 9 | 8 | 8 | 5 | 8 | 7 |
| Closings and transferring of businesses | (3) | (8) | (7) | (13) | (8) | (4) | (5) | (14) | (15) | (13) |
| M&A | 6 | 33 | 45 | 27 | 7 | 20 | 19 | 30 | 3 | 6 |
| Number of outlets | 223 | 269 | 321 | 345 | 353 | 377 | 399 | 420 | 416 | 416 |

^{*}FY3/2012 was a six-month period owning to a change in the fiscal year end

Dispensing Pharmacy Business: Monthly dispensing fee (YoY)



| (unit:%) 10.0 | | | | | | | | | | | | | | SYSTEM NETWORK GROUP |
|-------------------------------------|---------|-------|----------|------|-------|-----------|---------------|-------|-------|-------|-------|-------|-----|----------------------------|
| 0.0 | (0.2) | (7.7) | 2.5 | (3. | | (5.5) | 0.7) (1.2) | 1.6 | (4.4) | (0.9) | (3.6) | (5.0) | 5.3 | |
| (10.0) | | (8.5 |) | (3. | (| 6.3) | | | (5.1) | | | (5.1) | | |
| (20.0) | | • | ng fee o | - | | • | - | | | | | | | |
| | Jan | Feb | Mai | r Ap | or M | ay . | Jun | Jul | Aug | Sep | Oct | Nov | Dec | 2 |
| | | | | | | | FY3/ | ′2021 | | | | | | Full year total |
| (| unit:%) | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Full-year total |
| Dispensing f all pharma (YoY) | | (0.2) | (7.7) | 2.5 | (3.0) | (5.5) | (0.7) | 1.6 | (4.4) | (0.9) | (3.7) | (5.1) | 5.2 | (1.8) |
| Dispensing f existing pharr | | (1.6) | (8.5) | 1.5 | (3.9) | (6.3) | (1.2) | 1.0 | (5.1) | (2.0) | (3.6) | (5.0) | 5.3 | (2.4) |

(YoY)

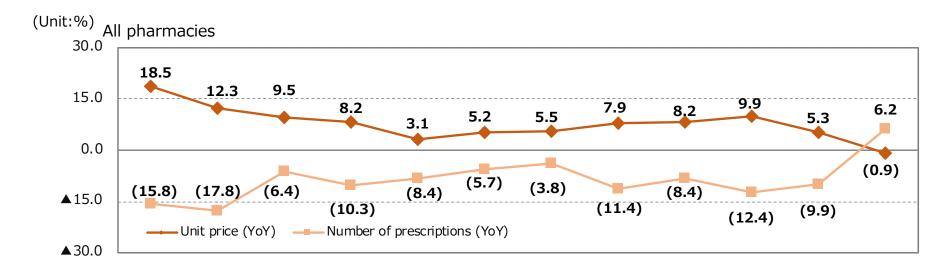
^{* &}quot;Existing pharmacies" refer to pharmacies that continue to be in business on or after April 1, 2018 and April 1, 2019.

Dispensing Pharmacy Business: Comparison of monthly prescription volume and unit price (YoY)

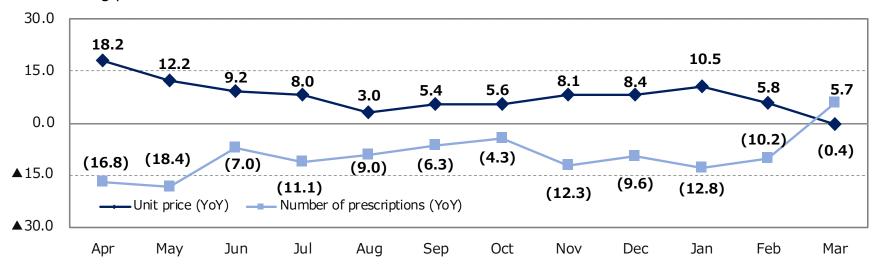


Point

- Increase in unit price due to higher volume of long-term prescriptions
- Drop in number of prescriptions



Existing pharmacies



Dispensing Pharmacy Business: Dispensing fee breakdown

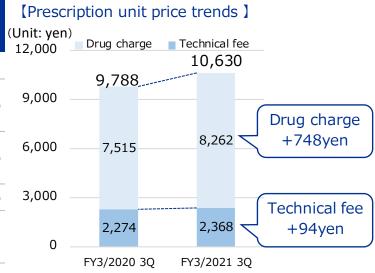


GROUP

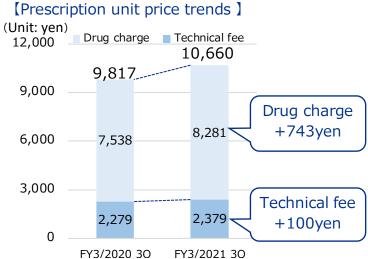
Point

- Decrease in number of prescriptions as a result of COVID-19
- Rise in unit price due to increase in long-term prescriptions

| ■ All pharmacies | | FY3/2020 3Q | FY3/2021 3Q | Change | Change (W) |
|--|--------------------------------|----------------|----------------|---------|------------|
| No. of prescriptions (1000) a | | 6,885 | 6,212 | (673) | (9.8%) |
| Unit price | Drug charge per prescription | 7,515 | 8,262 | +748 | +9.9% |
| Unit price (yen) | Technical fee per prescription | 2,274 | 2,368 | +94 | +4.1% |
| Total b | | 9,788 | 10,630 | +842 | +8.6% |
| Dispensing fee (million yen) $c = a \times b$ | | 67,397 | 66,039 | (1,357) | (2.0%) |



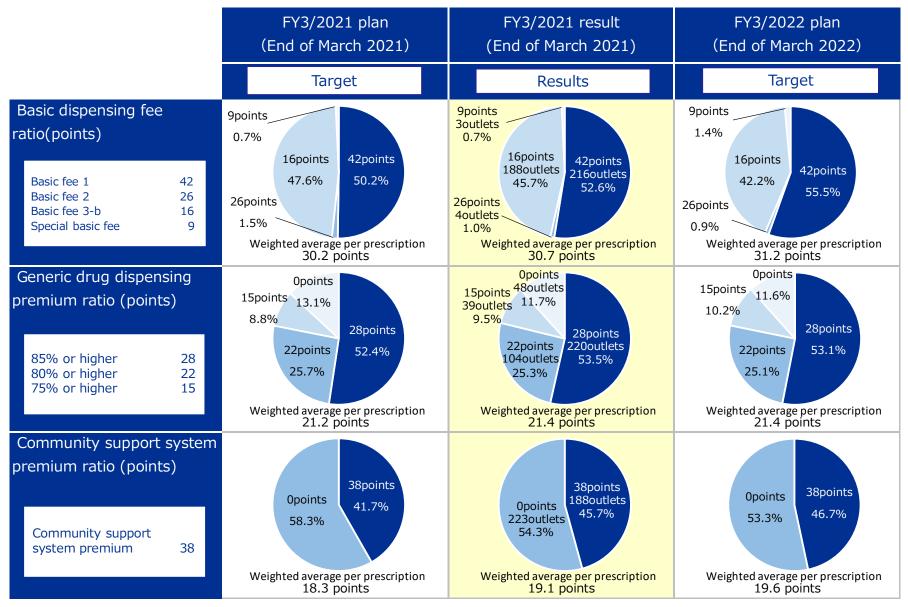
| ■ Existing pharmacies | | FY3/2020 3Q | FY3/2021 3Q | Change | Change (%) |
|---|--------------------------------|----------------|----------------|---------|---------------|
| No. of prescriptions (1000) a | | 6,697 | 5,988 | (708) | (10.6%) |
| Unit price | Drug charge per prescription | 7,538 | 8,281 | +743 | +9.9% |
| Unit price (yen) | Technical fee per prescription | 2,279 | 2,379 | +100 | +4.4% |
| Total b | | 9,817 | 10,660 | +843 | +8.6% |
| Dispensing fee (million yen) $c = a \times b$ | | 65,745 | 63,840 | (1,904) | (2.9%) |



Dispensing Pharmacy Business: Dispensing fee revision

Acquisition of dispensing fee progressing mostly as planned





^{*} Excluding pharmacies that are suspended and not consolidated

Manufacture and Market Pharmaceuticals Business: New generic drugs of 17 products (11 components) for sale







• Full-year sales exceeded 1 billion yen.

(Forecast)

- Expanded lineup of in-house products and products sold in partnership
- Strengthened cooperation with contract manufacturers to ensure stable supply coupled with continued robust quality control

Net sales and number of items sold

1.5 billion (products) (million yen) 1,500 150 Net sales 100products products 68products 1,000 100 (34components) 51products (23components) 34products (17components) 500 50 Mar/2019 Mar/2020 Mar/2021 Mar2022

■ As of March 31, 2021

Available components & products

68 products (34 components)

Number of available locations 1,116 affiliates

■ Upcoming releases of 8 products (4 components)

(As of March 31, 2021)

Products scheduled for inclusion in the NHI drug price standard in June

- Duloxetine Capsules20mg/30mg [feldsenf]
- eszopiclone Tablets1mg/2mg/3mg 「NPI」
- Epinastine Hydrochloride Ophthalmic Solution 0.05% [NITTEN]
- · ZilMlo LD/HD [TCK]

The lineup will be expanded to a total of 76 products (38 components)



■ End of FY 3/2022 target:

Net sales : 1.5 billion yen

Products : 100products

Number of available locations: 1,700 affiliates

Digital Shift Business — Achieved over 30,000 user registrations

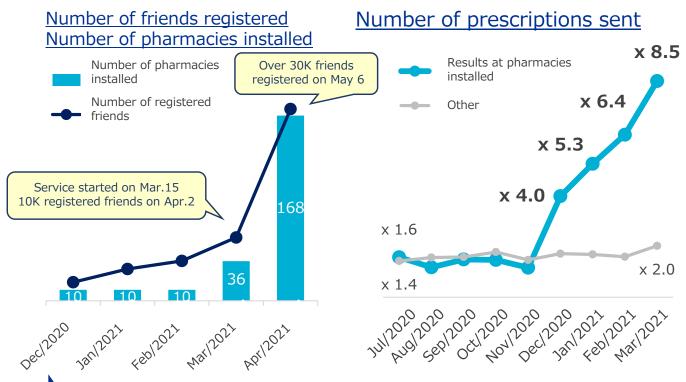


Pharmashift LINE Official Account "Your personal pharmacy "





- The number of registered LINE friends exceeded 30,000, and the number of pharmacies adapting the service increased steadily.
- · Have seen notable growth in the number of prescriptions sent to pharmacies where the system was installed.
- Users' personal information is managed in a security system that has acquired ISMS international certification



Aim to introduce the service to 3,300 pharmacies at the end of March 2022 and 15,000 pharmacies at the end of 2023

Strong personal information management system





- No personal information on the chat screen.
- Provide services through external web apps.
- Data management on highly secure domestic servers.

Leasing and Facility related Business: Building a community where medical care and nursing are one

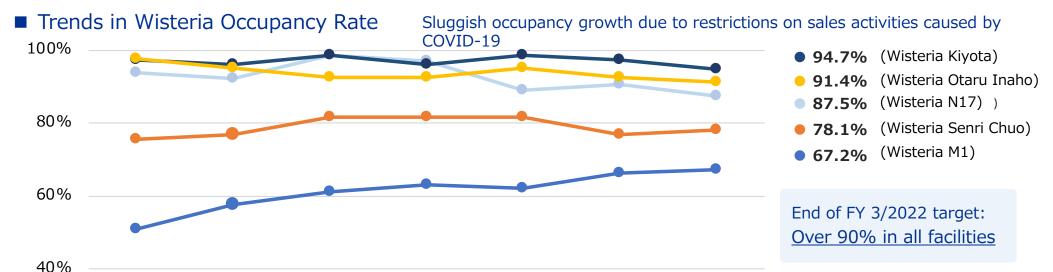




"Wisteria" Series

Serviced residence for the elderly + dispensing pharmacies, clinics, care offices, nurseries

2020/6



2020/9

Wisteria Initiatives under the COVID-19

2019/12

2020/3



2019/9

Installation of temperature detectors and acrylic panels



Set up a Facebook page

2021/3

2020/12

Infection control measures

- Installation of acrylic panels, thermometers, and hand sanitizers
- Conducting previews with transportation limited to one group per day

Proactive use of the web-based solutions

- Set up a Facebook page
- Operation of search engine-linked advertising
- Conducting online previews

To increase the number of residents by providing a safe living environment for residents and their families

Core strategies, Earnings Forecast for FY3/2022 and Dividends

FY3/2022: Core strategies

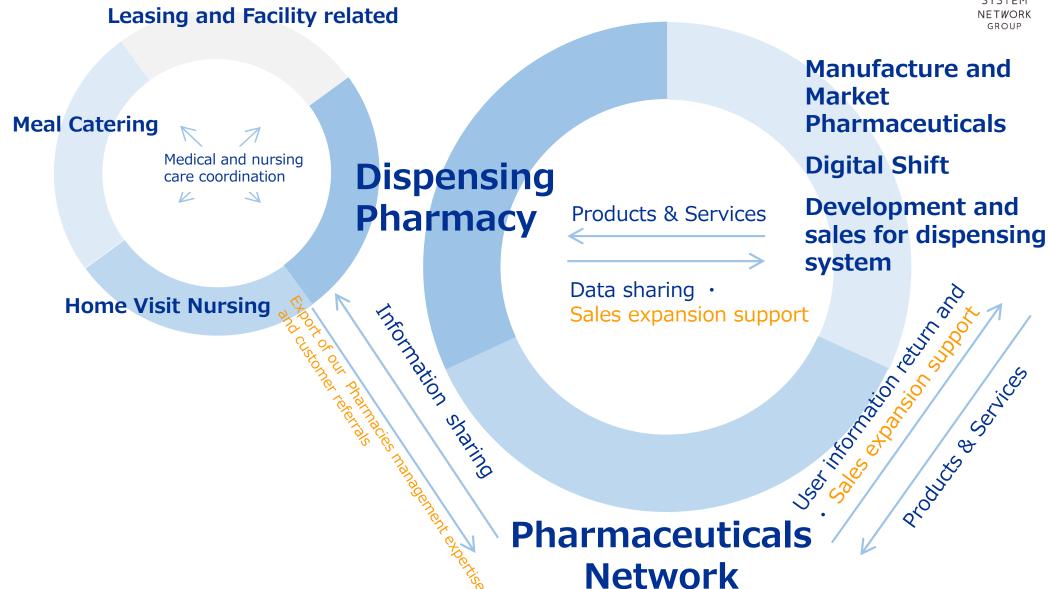


■ Establish a pharmacy management model for COVID-19 and maintaining earnings through synergies from inter-business collaboration

| | | Summary: first 3 years | Core strategies and numerical targets for the current fiscal year |
|--|---|--|---|
| | Pharmaceuticals Network Business | 5,000 affiliates expansion achieved 2 years earlier than anticipated Single unit price negotiation for all ethical drugs | 7,300affiliates at the end of March 2022 (+1,184 YoY) Building a system to reach 10,000 affiliates longer term Further promotion of streamlined distribution |
| Community Pharmacy Network Segment | Dispensing Pharmacy Business Manufacture and Market | Improving the efficiency of pharmacy operations (tablet medication history, automatic ordering system) Promote enhancement of pharmacy functions (health support functions) Commencement of improved personnel allocation Expansion of product lineup by also utilizing products developed by other companies | Strengthening interpersonal work and introducing a new education system Acquisition of prescriptions using on-line (LINE, prescription transmission) tools Develop outlets mainly in medical malls Expand sales to pharmaceutical network affiliates |
| | Pharmaceuticals Business | Became profitable in fiscal year ending March 31, 2021 | → Target 1,700 at the end of March 2022 |
| | Digital Shift Business | Service started in March 2021 | ■ Expansion of pharmacies with official LINE accounts → Target 3,300 at the end of March 2022 |
| Leasing and facility related Segment | | Improved occupancy rates for Wisteria Senri Chuo and M1 | ■ Achieve 90% occupancy in all facilities; steady operation |
| Meal Catering Segment, Home Visit Nursing Segment | | Base relocation and cost revisions | Safety-first operationSteady balance of payments |
| Finance | | Careful selection of investments | Securing profits through cost control |
| ESG/Health management | | Recognized as 2020 Certified Health & Productivity Management Outstanding Organization in the "large organization" category | ■ Projects according to SDGs; promote CSR activities |

Image of group inter-business collaboration





Earnings forecast for FY3/2022: Consolidated forecasts



Point

- Sales and profits are expected to increase slightly this fiscal year. Although the number of affiliates in the pharmaceutical network and the number of prescriptions are expected to increase, these will be offset somewhat by the impact of the NHI price revision and increase in expenses
- Net income expected to decrease due to the absence of one-time extraordinary gains recorded in the previous fiscal year.

| (Unit: million yen) | FY3/21 (results) | FY3/22 (forecast) | Change | Change (%) |
|---|------------------------------|----------------------|-------------------|------------|
| Net sales | 104,257 | 105,700 | + 1,442 | + 1.4 % |
| EBITDA ^{* 1} | 6,426 6.2 % | 6,500 6.1 % | + 73 (0.1 pt) | + 1.2 % |
| Operating profit Profit margin | 3,429 3.3 % | 3,500 3.3 % | + 70 - | + 2.0 % |
| Ordinary profit Profit margin | 3,479 3.3 % | 4,000 3.8 % | + 520 + 0.5 pt | + 15.0 % |
| Profit attributable to owners of parent Profit margin | 2,198 ^{*2} 2.1 % | 1,800 1.7 % | (398) (0.4 pt) | (18.1 %) |
| Earnings per share (Yen) | 72.51 | 59.69 | (12.82) | _ |

^{*1} EBITDA is the calculated value of "operating profit + depreciation + amortization of goodwill"

^{*2} Of this amount, ¥630 million was due to the recording of extraordinary income from partial share sales of a group affiliate .

Earnings forecast for FY3/2022: Forecast in each segment

| ■ Net sales | | FY3/21 | | FY3/22 | | Change | | Change (%) |
|---|--|------------------|---------|-------------------|---------|--------|-------|--------------|
| (Unit: million yen) | | (results | s) | (forecas | st) | Change | | Charige (70) |
| Net sales | | 1 | .04,257 | 1 | .05,700 | + | 1,442 | + 1.4 % |
| | Community Pharmacy Network Segment*1 | | 99,214 | 1 | .00,146 | | + 932 | + 0.9 % |
| | Other 3 Segments*2 | | 5,644 | | 6,166 | | + 521 | + 9.2% |
| | Adjustments | (601) | | (612) | | | (11) | _ |
| Operating Profit | | EV2/2 | - | EV2/2 | 2 | | | |
| (Unit: million yen) Profit percentage in brackets | | FY3/2 (result | | FY3/2 (forecas | | Change | | Change (%) |
| Segme | ent profit | 3,429 | 3.3 % | 3,500 | 3.3 % | + 70 | _ | + 2.0 % |
| | Community Pharmacy Network Segment ^{**1} | 5,703 | 5.7 % | 5,733 | 5.7 % | + 29 | _ | + 0.5 % |
| | Other 3 Segments ^{*2} | (20) | _ | 167 | 2.7 % | + 188 | _ | _ |
| | Adjustments | (2,253) | _ | (2,400) | _ | (147) | _ | _ |

^{*1} Pharmaceutical Network Business, Dispensing Pharmacy Business, Manufacture and Market Pharmaceuticals Business , Digital Shift Business *2 Leasing and Facility related Segment, Meal Catering Segment, Home Visit Nursing Segment

FY3/2022: Earnings forecast (comparison to previous term)

MEDICAL SYSTEM NETWORK GROUP (Unit: million ven)

Sales

FY3/2021 results

Pharmaceuticals

Manufacture and

Pharmaceuticals

Meal Catering

Home visit

Consolidated

adjustments and

FY3/2022 (forecast)

Nursing

others

Leasing and Facility related

Dispensing Pharmacy

network

Market

Operating profit

(Unit: million yen)

+378

+ 573

+ 336

+ 486

▲ 51

+ 86

▲ 365

FY3/2021 results 3,429 **Pharmaceuticals** +412network Dispensing Pharmacy **▲** 387 ^{*} Manufacture and + 19 Market **Pharmaceuticals** Leasing and Facility related 91 Meal Catering Home visit Nursing Consolidated adjustments and 159 others FY3/2022 (forecast) 3,500

> ※ Of this amount, ▲325 million yen is due to impact of the NHI price revision at existing pharmacies.

[Reference]

| (compared to previous year) | FY3/2021 results | FY3/2022 forecast |
|--|---------------------|----------------------|
| Number of prescriptions at existing pharmacies | ▲9.4% | +4.3% |
| Prescription unit price at existing pharmacies | +7.7% | ▲ 4.8% |

105,700

104,257

^{* &}quot;Existing pharmacies" refer to pharmacies that continue to be in business on or after April 1, 2020.

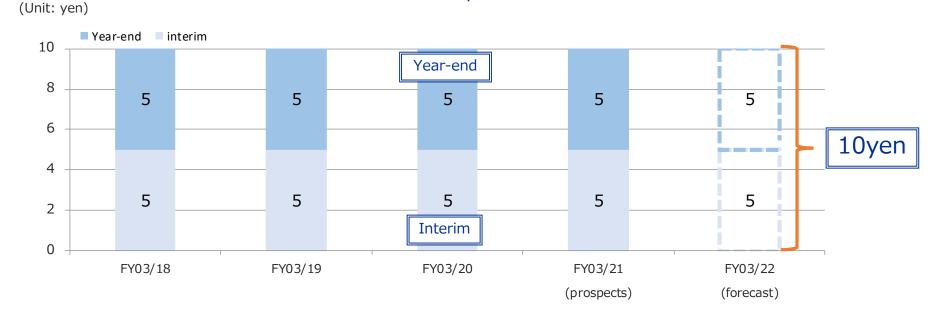
FY3/2022: Prospective dividends



The forecast dividend for FY3/2022 is 10.00 yen per share (interim and year-end dividend of 5.00 yen each per share)



[Annual dividend per share trend]



Reference Materials

ESG Initiatives

As a company that supports the health of local residents, we contribute to the development of a sustainable society through ESG initiatives



E=Environment

(Environmental Initiatives)



[Approaches to environmental risk management]

- Reduction of pharmaceutical waste
- Reduction of environmental impact
- Proper disposal of industrial waste, etc



Introduction of LED lighting

[Environmental conservation efforts]

 Energy conservation measures for buildings, etc.

S = Society

(Contribution to society and local communities)



Contributing to society through sports



Support for the promotion and education of organ transplantation medicine



Employment of people with disabilities to support initiatives in Chinese Medicine development

G = Governance (Efforts to improve governance)

- Ensuring compliance
- Establishing a risk management system
- Financial structure improvement



Enhancement of corporate governance



Accountability to Stakeholders

Our Web site for CSR (https://www.msnw.co.jp/csr/)

MEDICAL SYSTEM NETWORK Co., Ltd.

https://www.msnw.co.jp/

MSNW Search

[Contact us]
Corporate Strategy Department
E-mail: info@msnw.co.jp